

ASPIRATA CERTIFICATION CHARTER

WHO WE ARE:

Aspirata Certification is part of the NOSA Group of Companies (Registration number: 2013/002068/07)

OUR VISION IS:

Competent. Consistent. Impartial.
Leading. Vibrant. Global.

WE SUPPLY:

Certification services in line with ISO/IEC 17021-1:2015, ISO/IEC 17021-2:2016, ISO/IEC 17021-3:2017, ISO/IEC 17021-10:2018 and ISO 17065:2012.

THIS MEANS:

1. Assessing and certifying your organisation's management system which will confirm your organisation has documented and implemented a management system which complies to specific national and international systems specifications.
2. Providing you with an independent assessment of your organisation's management system;
3. Confirming the effectiveness and validity of your organisation's management system and its commitment to professionalism, quality, safety and good governance by means of objective verification and resulting certification services.

WE STRIVE TOWARDS ENSURING PUBLIC CONFIDENCE IN OUR CERTIFICATION SERVICES THROUGH:

1. Our compliance with legal, structural and resource systems and standard requirements.
2. The transparency of our methods.
3. Our commitment to ethical behaviour.

IN OUR CERTIFICATION PROCESSES WE APPLY THE FOLLOWING PRINCIPLES:

1. Risk Management (Impartiality)
2. Competence
3. Responsibility
4. Transparency
5. Confidentiality
6. Responsiveness to complaints

WE STRIVE TO MEET CUSTOMER EXPECTATION WITHOUT COMPROMISING IMPARTIALITY BY:

1. Focusing on client requirements.
2. Building beneficial relationships characterised by mutual trust and respect.
3. Continual improvement and innovation in all processes and offerings.
4. Achieving delivery dates consistently.

WE RECOGNISE THAT BEING A NOSA COMPANY, IT REQUIRES US TO MAINTAIN ABSOLUTE IMPARTIALITY AND AVOID REAL OR PERCEIVED CONFLICTS OF INTEREST, THEREFORE:

1. An annual independent risk assessment will be conducted.
2. We will convene an Industry Representative Committee, members of which will advise on new industry technologies and trends impacting on audit criteria and review annual certification and auditor performance evaluation.
3. We will convene an Approval Committee responsible for decisions relating to certification.



Venisha Bachulal
Managing Director

ASPIRATA AUDITING TESTING AND CERTIFICATION
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