

ASPIRATA CERTIFICATION POLICY STATEMENT ON IMPARTIALITY

At **Aspirata Certification**, impartiality is paramount in fulfilling our management system certification mandate.

To achieve this **Aspirata Certification** shall identify, analyze, evaluate, treat, monitor and document potential sources of conflict of interest that could impact on our provision of certification. **Aspirata Certification** commits itself to manage these possible conflicts to enhance our objectivity and to value our management system certification service. Aspirata Certification has a Risk Committee to review the identified risks and residual risks, to ensure impartiality is not compromised. This is strengthened through our actions.

Aspirata Certification SHALL NOT:

- a) Allow commercial, financial or other pressures to compromise its impartiality.
- b) Provide certification when a relationship poses an unacceptable threat to impartiality.
- c) Provide management system consultancy to the clients we certify (this applies to Aspirata Certification and any part of the same legal entity).
- d) Provide internal audits to its certification clients.
- e) Provide certification for a period of two (2) years after a client has received management system consultancy or internal audits.
- f) Outsource audits to management system consultant establishments.
- g) Link its services with the activities of an establishment that provide management system consultancy. Aspirata Certification shall take action to correct inappropriate links or statements by any consultancy organisation stating or implying that certification would be simpler, easier, faster, or less expensive if Aspirata Certification was used.
- h) Use any of its personnel or external auditors for two (2) years, where they have been involved in management system consultancy towards the applying client and shall not use such personnel, internal or external.
- i) All Aspirata Certification personnel or committees, both internal and external, who could influence the certification activities, shall act impartially. They shall not allow commercial, financial, or other pressures to compromise their impartiality.
- j) Provide certification services to other certification bodies for their quality management system.
- k) Be the designer, manufacturer, installer, distributor or maintainer of a certified product; be the designer, implementer, operator or maintainer of a certified process; or be the designer, implementer, provider or maintainer of a certified service (this applies to Aspirata Certification and any part of the same legal entity and entities under its control).

Aspirata Certification SHALL:

- a) Take action and respond to any threats to its impartiality as a result, of the actions of other persons, bodies, or organizations.
- b) Require all internal and external personnel to reveal any situation known to them that may present them or Aspirata Certification with a conflict of interest. Aspirata Certification shall not involve such personnel (internal or external) in certification activities.



Ms E. Giard
Head of Certification
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